**SOCIAL SECURITY ADMINISTRATION**

**OCTOBER 2012**

**NATIONAL SUPPORT CENTER**

In Fiscal Year (FY) 2009, Congress provided $500 million for the construction and partial equipping of a new National Support Center (NSC) as part of the American Recovery and Reinvestment Act (Recovery Act). We currently run our nationwide computer operations from the National Computer Center (NCC). Our systems maintain demographic, wage, and benefit information on almost every American. The data housed at the NCC are essential to provide service to the millions of individuals who count on us each day. While once a state-of-the-art data center designed for mainframe use, the NCC is over 30 years old and the facility infrastructure systems have exceeded their useful life. With these Recovery Act funds, we are taking timely action to ensure a new facility is built and operational as the NCC nears the end of its functional life.

While we have submitted an apportionment request for $137.3M for FY 2013, the following table describes how we would utilize funds in FY 2013 through FY 2016 if our request for a Presidential Waiver under the Dodd-Frank Act were granted. The FY 2014 Budget Authority for Limitation on Administrative Expenses assumes we will receive the Presidential waiver allowing us to use Recovery Act funds for the NSC in FY 2014. Otherwise, we will request the amount rescinded from the Recovery Act NSC funding as part of the FY 2014 budget.

**Initiatives:**

Building Construction - Supports land acquisition and building construction costs.

Growth Model Study – Supports the development of the NSC program of requirements including associated design reviews and uptime certifications, development of IT strategies, equipment projections, space power cooling calculations, and prototypical equipment layouts.

Simulated NSC - Builds a simulated NSC environment in our current data center to provide a physical assessment environment and platform for all our pre-migration systems configuration, integration, and performance testing.

Enterprise Configuration Management System (eCMS) - Provides a knowledge base that details the Information Technology (IT) architecture (e.g., hardware and software connectivity) of the NCC and Secondary Support Center inner-core distributed systems and mainframe commercial off-the-shelf software in planning and executing the NSC transition.

IT Facilities - Engineers and manages the data center raised floor environment in support of operational requirements.

Open Systems Virtualization & Consolidation - Consolidates and virtualizes our distributed compute environment in order to decrease the amount of computer hardware needed to maintain and move the Open Systems environment to the NSC.

Storage - Deploys storage systems/hardware and migrates all mainframe and open systems storage to the NSC without loss or corruption of critical agency data.

IT Physical Construction Support - Develops the requirements and ensures that the NSC infrastructure will meet agency IT needs for decades to come.

Network & Telecom - Provides support for wide area network telecommunications (with carriers) and data center network infrastructure design and build out.

Mainframe - Re-architects the mainframe environment and associated business processes.

**FY 2009 - 2016 Actual/Planned Obligations (in Millions)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **FY2009 -FY2012** | **FY13 1St Qtr** | **FY2013** | **FY2014** | **FY2015** | **FY2016** | **Total by Initiative** |
| **Building Construction** | **$326.0** |  |  |  |  |  | **$326.0** |
| **Growth Model Study** | **$1.5** |  |  |  |  |  | **$1.5** |
| **Simulated NSC** | **$1.2** |  | **$3.3** |  |  |  | **$4.5** |
| **eCMS** | **$2.3** |  | **$2.2** | **$2.3** |  |  | **$6.8** |
| **IT Facilities** |  | **$0.2** | **$4.6** | **$8.6** | **$0.9** | **$0.9** | **$15.0** |
| **Virtualization** | **$4.7** | **$11.8** | **$14.6** | **$5.8** | **$1.6** | **$1.5** | **$28.2** |
| **Storage** | **$5.2** | **$1.0** | **$12.0** | **$16.5** | **$10.0** |  | **$43.7** |
| **IT Physical Construction** | **$11.8** |  | **$7.8** | **$6.9** | **$12.9** | **$6.6** | **$46.0** |
| **Network & Telecom** | **$0.9** | **$4.6** | **$10.8** | **$36.0** |  |  | **$47.7** |
| **Mainframe** | **$6.4** | **$0.5** | **$2.7** | **$1.5** | **$61.2** | **$1.8** | **$73.6** |
| **Total** | **$360.0** | **$18.1** | **$58.0** | **$77.6** | **$86.6** | **$10.8** | **$593.0** |

Note: Spending beyond the first quarter of FY 2013 is based on the approval of a Presidential waiver. If the waiver is approved, we will exhaust all of the $500M in Recovery Act funding during FY 2015. We will need to request additional appropriated funds to cover the remaining $93M in NSC Migration expenses.